

Solar Hot Water Heating Rebate

To apply for your \$450 rebate, please carefully read the information below, then complete the **Rebate Request Form**.

Rebate Requirements:

- Please refer to the Solar Water Heater Rebate Policy below for complete details.
- A copy of the contractor's invoice must be attached and mailed to the address below within 90 days of installation. The invoice must include customer name, address of installation and date.
- Limit one rebate per residential customer account.

Solar Water Heater Rebate Policy:

Section 1. Overview

Solar water heaters ("SWHs") are a cost-effective and environmentally responsible alternative to conventional methods of producing domestic hot water. KEYS' offers a conditional rebate of \$450 to qualifying customers as an incentive to install SWHs. Customers benefit from solar technology through utility bill savings and sound environmental stewardship; KEYS benefits by reducing its peak demand and reliance on power production from fossil fuels.

Section 2. Program Eligibility Criteria and Requirements

The following criteria and requirements must be met for a customer to be deemed eligible for a rebate.

2.01. Eligible Participants

- Only residential retail electric customers of record may qualify for a SWH rebate.
- The SWH system must be located on the customer's premises, and within KEYS' service territory, and must receive retail electric service from KEYS.
- Only one (1) rebate is allowed per residential account.

2.02. System Requirements

- The SHW system must be Florida Solar Energy Center (FSEC) Certified solar domestic water heating equipment.
- The SHW system must be installed, operated, and maintained in accordance with all applicable codes, laws, ordinances, and rules, and all necessary permits must be obtained prior to installation.
- The SHW system must be installed at the customer's premises, which must be located within KEYS' service territory. The primary purpose of the SHW system must be to provide domestic hot water to the premises.
- The SHW system must replace, or take the place of, an electric hot water heater.
- The SHW system must be installed by a licensed Florida contractor
- The SWH system must be new. All SHW system components (i.e. collectors, valves, piping, tanks, pumps, insulation, controllers, etc.) must be new and must not have been previously placed in service in any other location for any other application. Rebuilt, refurbished, or relocated equipment is not eligible for a rebate.
- Ineligible Systems - Solar pool heating systems of all types, including spas, whether residential, commercial or institutional, are ineligible for a rebate. Additional solar thermal technologies such as solar heating, ventilation and air conditioning equipment are also excluded.

Policy continued on next page

Send Rebate Requests to:

Keys Energy Services
1001 James Street
Key West, FL 33040

Questions or comments about this form may be directed to:
KEYS' Customer Accounts
Representative @ (305) 295-1078 or
(305) 295-1080

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Florida Municipal Power Agency®



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Solar Water Heater Rebate Policy – *continued*

- The SHW system must be at least 80% shade free as calculated from the middle of the lowest edge of the collector(s).
- 2.03. Application; System Inspection
- An application for a rebate must be completed and approved by KEYS before any equipment is installed.
 - A copy of the contractor's invoice must be attached and mailed to KEYS within 90 days of installation. The invoice must include the customer name, address of installation, and date of installation.
 - Project Deadline. After approval of the application, the SHW system must be installed within 90 days of the project approval date. If the installation does not meet this deadline, KEYS may terminate the rebate. Requests for extensions beyond the twelve-month period must be submitted in writing to KEYS.
 - Changes. Customer must notify KEYS in writing immediately upon becoming aware of any changes in the original application with regard to the SHW system installer or equipment. Failure to notify KEYS of any such changes may result in cancellation of the rebate.
 - Inspection. KEYS reserves the right to inspect the SHW system at any time to ensure that it is consistent with this policy. On-site inspection may be performed, at KEYS' discretion, prior to issuance of the rebate.
- 2.04. Additional Terms; Rebate Credit
- KEYS reserves the right to
 - Withhold payment of any rebate until any identified problems with the solar hot water systems are resolved.
 - Terminate this rebate in whole or in part due to the recipient's failure to fulfill the terms and conditions in this document, or due to non-appropriation of necessary funds.
 - Alter the SHW rebate program at any time and without notice.
 - All rebates are subject to funding availability. KEYS may cancel a rebate at any time prior to payment, without notice, due to lack of available funds.
 - Rebates may take up to 4 weeks to process.
 - Rebates will be paid in the form of a check or credit on the customer's energy bill. In no event shall any rebate credit on a monthly customer bill exceed the amount owed by customer. In the event that a qualifying customer is in default of any payment obligations to KEYS, KEYS may, in its sole discretion, apply the rebate as a credit against such default amounts.
- 2.05. Limit of Liability; Indemnification
- In no way shall KEYS be liable for, and Customer hereby agrees to indemnify, defend and hold harmless KEYS, its subsidiaries or affiliates, and their respective employees, officers and directors, from and against any and all liability, loss, damage, cost or expense, including attorney's fees, that may be caused by, due to, occasioned by, or otherwise arising out of the installation, operation, miss-operation, or use of Customer's SHW system.
 - Customer acknowledges and agrees that in no event shall any statement, representation, or lack thereof, either express or implied, by KEYS, relieve the Customer of exclusive responsibility for the Customer's system. Specifically, KEYS' approval of the rebate application, payment of the rebate, or any KEYS inspection of the SHW system shall not be construed as confirming or endorsing the system design or its operating or maintenance procedures nor as a warranty or guarantee as to the safety, reliability, or durability of the SHW system equipment.
- 2.06. Renewable Energy Credits; Green Attributes
- By participating in this program, customer agrees that KEYS shall have the sole right to obtain and retain ownership of, and to qualify for and receive the full benefit of, any and all existing and future credits, certificates, benefits, environmental attributes, emissions reductions, offsets and/or allowances, however entitled, attributable to the installation and/or operation of the eligible equipment.

Rebate Request Form

\$450

Customer Information:

Name: _____

Mailing Address: _____

Phone: _____

E-Mail: _____

Account #: _____

Address of Installation

(if different from above): _____

Contractor Name: _____

Contractor Address: _____

Contractor Phone: _____

I prefer to receive my rebate as a (check one): Credit on the Account Listed Above

Check Mailed to the Address Listed Above

Water Heater Information:

Date Installed: _____

Collector Square Feet: _____

Collector Manufacturer: _____

Model #: _____

FSEC Certification: _____

Type: Passive/Active _____

Tank Capacity (gallons) _____

Tank Manufacturer: _____

Model #: _____

Installed Cost: _____

Send Rebate Requests to:

Keys Energy Services
1001 James Street
Key West, FL 33040

Questions or comments about this form
may be directed to:
**KEYS' Customer Accounts
Representative @ (305) 295-1078 or
(305) 295-1080**

I hereby certify that the requirements of KEYS' "Rebate Policy" and the requirements above have been met, that the equipment listed above is installed at the address listed and, if requested, I will allow a representative of KEYS to physically inspect the installation. In addition, I certify that I have not previously received or applied for other utility incentives or rebates for the improvements on this application. By participating in this program, I agree that KEYS shall have the sole right to obtain and retain ownership of, and to qualify for and receive the full benefit of, any and all existing and future credits, certificates, benefits, environmental attributes, emissions reductions, offsets and/or allowances, however entitled, attributable to the installation and/or operation of the eligible equipment.

Customer Signature: _____ Date: _____

Customer Services Representative Signature: _____ Date: _____

Customer Services Supervisor Signature/Approval: _____ Date: _____